

BluMarbl Enhance Safety & Compliance Using Vinyl No-Code Development

A VINYL™ USE CASE WITH NATIONAL EXPRESS TRANSPORT SOLUTIONS



Solution Profile

Location	Industry
UK, Europe	Transport
Solution Line	
Safety and Compliance	
System Integrations	Time to Deliver
10	8 Weeks

The Business

National Express Transport Solutions is comprised of the UK's leading coach hire specialists providing ground transport solutions for any occasion.

NETS operates via a UK-wide regional infrastructure utilising both its own fleets and depots as well as existing and new partner operators, supported by common central functions.

On formation the business comprised nine long-established local brands, providers of corporate travel, private hire, commuter coach services and touring holidays throughout the South and South East and East Midlands of England.

The Problem

Safety and compliance is a top priority for NETS. With many differing factors contributing to driver and coach safety it was a time consuming exercise to manage non-compliant data and to aggregate it from multiple systems for management meetings and reports

Before Vinyl™, compliance managers had to log into multiple systems to correct issues which resulted in over complication and reliance on key individuals. Management only had oversight at period end after all issues had been resolved and data had been downloaded and collated into a presentation

For example, if drivers had incorrectly logged journeys the managers would have to log into the tacho system, the booking system and the vehicle tracking systems to identify the issue. Also with multiple tracking devices installed on vehicles, it was not possible to have a consolidated view of vehicles locations and bookings

The Solution

With Vinyl's Lite Integration™ and no-code development, BluMarbl™ was able integrate 10 systems to solve the problem

BluMarbl™ created an industry first dashboard bringing together disparate data sources allowing the operations team to manage issues by exception. The dashboard provides up to the minute data on the location, status, safety and compliance of their vehicles and drivers

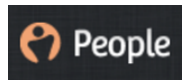
Lite Integration™ enables Vinyl™ to retrieve data in real time from multiple data sources, combine it, and present the relevant information to the operations team so that they can use it to problem solve by exception. When they solve issues the corrected data is written back to the originating source,

all without using a single line of code.

This means that the data stays in the system where it belongs, legacy investment is protected but hard

to solve problems can now be solved. With unlimited user access, Vinyl™ enables all areas of the business to access the dashboards, and all drivers are able to update the workflow via their mobile devices.

NETS have multiple vehicle trackers across their fleets but all vehicles are shown on one map alongside info from the booking DB



“ Eight days manual effort a month have been saved alone preparing the meetings for statutory compliance using Vinyl™ across the group”